Similarities between Business Models of Gaming and Gambling

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- 2 Business models of gaming
- Business model of gambling



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Gaming and gambling is treated differently

- Gambling is highly regulated in all jurisdictions while gaming is not
 - Offering of gambling is often highly limited to state-owned operators or a few license holders
 - Offering gambling without a license is criminalized
 - Gambling is highly taxed, gaming is taxed like any other product
- The reason for the different regulation is that gambling leads to social costs and gaming not
- Is that (still) true?

Four heuristics to distinguish gaming and gambling

- Heuristic 1: Gaming is based on skill,gambling is based on chance
 - Contradiction: Some games (mostly board games) involve 100% chance. Some gambling forms – e.g. poker or Black Jack – involve skill
- Heuristic 2: Only gamblers can win money
 - Contradiction: Prize money in sports and e-sports is common; gambling can also be played with play money
- Heuristic 3: Only gamblers pay a consideration
 - Contradiction: Gaming products cost money, entry fees to tournaments are possible; gambling can also be played with play money
- Heuristic 4: Gambling is addictive, gaming is not
 - Contradiction: Gaming and gambling can both be addictive

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Flat Fee and Pay2Play

Flat Fee

- Traditional business model
- Pay once, play as often and long as desired
- Example: Super Mario on a Nintendo console
- Pay2Play
 - Developed for arcade halls
 - Player has to pay to get game started and for each successive game
 - Example: Street Fighter in arcade hall

Money spent and number of plays in Flat Fee and Pay2Play

 In flat fee games, money spent is independent from number of plays, in Pay2Play money spent is dependent on number of plays



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- Initially a game is sold for a fixed price, later addon(s) are sold also for a fixed price
- Similar to flat fee model, difference is that spending per head is not identical but "'staired"
- Example: Diablo

Free2Play

- Free2Play is a rather new business model, evolved with mass adoption of internet, rise of social networks, smartphones, tablets, and micropayments
- Playsers can play as often as they wish without paying
- Revenues come from advertisement and players, who pay voluntarily
 - Payments as donations
 - Payments to stop of advertisements
 - Payments to obtain in-game items (which do not give an in-game advantage)
- Only a fraction actually pays, but Free2Play games attract more players, which can make it more profitable than a flat fee game
- League of Legends

Pay2Win

- Pay2Win games can most often be played for free, but players need to pay in order to advance in the game
- Payment is typically made for a temporary boost, an item which gives more strength or health to the player's avatar, or just to unlock the next stage
- Similar to Free2Play games, most players do not pay for playing
- Attracts fewer players than Free2Play, but average spending per head is higher
- A small fraction of players ("whales") pay huge amounts to stay on top of the game (some gamers report to have paid >\$10,000 in one month for a game)
- "'Whales"' are responsible for a significant part of the revenues
- Financial incentive of the producer is to attract "whales"
- Prominent business model in puzzle games (e.g. Candy Crush Saga) and in competitive games where players and/or guilds play against each other and are ranked (e.g. The Hobbit, Kingdoms of Middle Earth)

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Concentration of Gaming Revenues



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Gambling: Pay2Play and Pay2Win

- Gambling (for money) is Pay2Play but other than in gaming, the price is not fixed per participation but variable
- Gambling is also Pay2Win: the more is spent, the higher the likelihood to win (of course, only from a gross not a net perspective)
- Similar to Pay2Win gaming: most gamblers play only for small money, a small fraction – "highrollers" or "most intense gamblers" – gambles for huge amounts
- "Most intense gamblers" are responsible for a significant part of the revenues
- Financial incentive to attract and sustain "most intense gamblers"
- Hypothesis: concentration of gambling revenues is lower for lotteries than for casino gambling or sports betting

Concentration of online Fixed Odds betting

Figure: Fixed Odds betting stakes in \$ (bewin dataset, n=39,719)



Player group	Share	re of total playing volume								
Top 1%		31.41%								
Top 5%		58.49%								
Top 10%		71,25%								
GINI-coefficient		79.82%	▶ ∢ 3	ŧ,	•	<u>ا</u> ق		ų.	୬୯୯	12/18
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Concentration of online Lice Action betting

Figure: Live Action betting stakes in \$ (bwin dataset, n=24,794)



Player group	Share of total playing volume			
Top 1%	48.99%			
Top 5%	80.14%			
Top 10%	89.40%			
GINI-coefficient	91.87%			
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Concentration of online poker revenues 1/2

Table: Concentration in online poker playing behavior at PokerStars (n=2,127,887)

	0	Median	σ	Top 10%	Top 5%	Top 1%
Number of sessions	24.03	7	49.3	63	108	247
Session length in min.	50.27	42	37.76	94.78	118.6	182.3
Total playing time in h	25.28	4.88	65.21	62.78	117.6	318
Number of tables	1.31	1.05	1.04	1.65	2.36	6.03
Playing intensity (US/\$ rake/h)	2.4	0.87	4.46	6.12	9.9	19.75
Playing volume in US/\$	177.5	4.86	1,935	173.9	460.1	2,685
Playing duration	55.32	27	60.83	160	175	182
Sessions/day	0.74	0.6	0.66	1.5	2	3
Playing time/day	38.7	20	53.62	98.34	142.03	259
Playing volume in US/\$/day	2.48	0.27	14.45	4.42	9.15	35.42

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Concentration of online poker revenues 2/2

Figure: Playing volume in \$ rake paid over six months by percentiles (n=2,127,887)



Player group	Share of total playing volume				
Top 1%	59.59%				
Top 5%	83.10%				
Top 10%	91.06%				
GINI-coefficient	91.67%	油 ・ ・ 油 ・	÷.	୬୯୯	15/18
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Concentration of slot machine revenues

Table: Concentration of German slot machine revenues by number of visits

	Several times/week	Several times/month	Once a month	<once a="" month<="" th=""><th>Never</th></once>	Never
Share of adult pop.	0.30%	1.20%	2.20%	8.30%	87.80%
Player Share	2.50%	10.00%	18.33%	69.17%	0.00%
No. of Players	154,256	617,026	1,131,214	4,267,762	45,145,726
Visits per player	16	4	1	0,5	0
No. of visits per month	2.47	2.47	1.13	2.13	0
Share of revenues	30,.09%	30.09%	13.79%	26.02%	0%
Revenues in mil. €	1,315	1,315	603	1,137	0
Spending per head in €	8,525	2,131	533	266	0

 It is sensible to assume that frequent players also play longer sessions and more intensely -> revenues are even more concentrated

- Gambling is characterized by a few players being responsible for a significant proportion of revenues
- The Pay2Win business model of gaming is also characterized by a few gamers being responsible for a significant proportion of revenues
- One part of the gaming world becomes similar to gambling
- Financial losses in gambling are precipitating, that is, an important reason for gambling problems
- Hypothesis1: financial losses in gaming are besides losses in time – an important reason for gaming problems
- Hypothesis2: Business models like Pay2Win lead to social costs like gambling and have thus to be eyed by regulators

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Thank you for your kind attention! ingo.fiedler@uni-hamburg.de

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